

Logistics that empowers

# **Technical Program Manager**



## **About Freight Tiger and the Opportunity**

Freight Tiger has built India's largest unified freight network, which combines offline with digital to build an intelligent ecosystem for the road freight industry. This is revolutionary for a supply chain that is traditionally fragmented, offline, and time-intensive. As India aims to bring down logistics costs from over 14% to under 10% of GDP, Freight Tiger is positioned to be at the forefront of this ambitious endeavour.

Have you ever wanted to lead the success of a cutting-edge product that will change the very nature of an industry? We are looking for a top-of-class Product & Growth Marketing Lead to fuel our growth as we scale rapidly. This role is for those who like an open canvas to do their best work; we love off-the-wall ideas and are waiting to let you run with them.

Freight Tiger uses unique technology to solve operational problems for all stakeholders in the supply chain, from large-scale producers to individual drivers. It is truly neutral, which is virtually unheard of in the logistics industry. This will give you the opportunity to strategize for a vast variety of customers across a diverse range of product offerings. If you've always wanted to push your creative limits, this is the place for you.

What we need from you: deal well with ambiguity, resilience and grit, passion to market and position B2B technology products, and most importantly, lots of drive. What you'll get in return: a seat at the table at a growth-stage tech start-up with a brilliant team and massive potential.

Website: <a href="www.freighttiger.com">www.freighttiger.com</a> Email: <a href="mailto:hr@freighttiger.com">hr@freighttiger.com</a>









## **The Nitty-Gritties**

Location: Bengaluru / Remote

#### **About the Role:**

As a Technical Program Manager, you'll start your journey at Freight Tiger with what is best for our customers in India's complex logistics ecosystem. That can be hard, but we refuse to settle, given we are a customer-obsessed company. We are committed to figuring out what matters to our customers and then doing everything in our power to deliver it. We are looking for an experienced TPM who is passionate about solving customer problems and has demonstrated success in managing complex projects involving a mix of technology, operations, and customer touchpoints. In this role, you will manage end-to-end feature development roadmaps (including scrums, project plans, risk identification and mitigation) and help deliver exceptional value to our customers. This role will frequently work with the CEO's office, product managers, customer success managers, and engineers.

### **Key responsibilities:**

- Lead planning, execution, and delivery of large cross-functional initiatives.
- Prepare and present program and project status to key stakeholders at regular intervals.
- Identify, analyze, and mitigate risk exposure at all levels.
- Interact comfortably in one-to-one meetings with individual technical contributors and senior leaders (technology and business).
- Drive quarterly roadmap & resource planning activities and deliverables (along with Product and Engineering).
- Lead efforts to resolve key project conflicts and establish appropriate resolution paths.

## Preferred qualifications/skills:

- 4+ years of full-time program management experience within an engineering department, with significant exposure to application development.
- 2+ years of direct experience managing cross-disciplinary programs.









- B.S./B.A. in a technical field or equivalent practical experience.
- Strong practical and advanced theoretical understanding of managing the life cycle of largescale programs and projects.
- Strong communication skills, skilled at cross-functional and cross-organizational communication.
- Strong experience with software engineering practices (Agile certification is a plus).
- Mastery of planning and collaboration tools.
- Must be able to work independently and enjoy working in a fast-paced start-up environment.

We offer a competitive salary, equity, and a quality health insurance plan.







